

Personal Data Protection Policy (GDPR)

Personal Data Protection Policy

(GDPR – Regulation (EU) 2016/679)

1. General Information

This Policy aims to inform the users of the platform “Consultants” about the manner in which personal data is collected, used, stored, and protected.

The Data Controller is:

- Name: “AI Logic Solutions” Ltd
- UIC: 207233308
- Registered address: Bulgaria, Sofia, PC 1592, Druzhba 1 Residential Area, Bl. 195, Entrance D, Apt. 63
- Email: ailogicsolutions@gmail.com
- Phone: +359877701044, +359876449942

2. Categories of Personal Data We Process

- For consultants: first name, last name, contact details (phone, e-mail), professional profile, qualification documents, billing data, and bank account details.
- For clients: first name, last name, contact details, information about requested services (video meetings, consultations, business meetings), payment data.
- For marketing campaigns: e-mail address, preferences for receiving notifications and advertisements.
- Technical data: IP address, cookies, security logs, records of used video connections (if necessary and with consent).

3. Purposes of Processing

- Management of consultant and client profiles;
- Provision of services through the platform (video connections, business meetings, consultations);
- Marketing campaigns (only with given consent);
- Issuing invoices and fulfilling accounting/tax obligations;
- Improving the service and the platform’s security.

4. Legal Basis for Processing

- Contractual basis – provision of services;
- Legal obligation – accounting, taxes;
- Legitimate interest – protection of the platform;
- Consent – marketing and recording of video consultations.

5. Retention Period

- Contract and invoice data – 10 years;
- Profile data – until the profile is closed or 5 years after the last activity;
- Video recordings – up to 30 days after the consultation (unless longer consent is given);
- Logs – up to 1 year.

6. Sharing of Personal Data

- State authorities (by law);
- External processors: video platforms, accountants, hosting providers, payment operators, marketing providers.

7. Rights of Data Subjects

- Access, rectification, erasure, restriction, portability, objection;
- Withdrawal of consent (marketing, video recordings);

Requests: [GDPR contact e-mail].

8. Data Security

- Encrypted connections (SSL);
- Two-factor authentication;
- Backup and monitoring;
- Restricted access for employees.

9. Cookies

- Basic functionality;
- Usage analysis;
- Marketing (only with consent).

10. Supervisory Authority

Commission for Personal Data Protection (CPDP)

Address: Sofia 1592, 2 Prof. Tsvetan Lazarov Blvd.

Website: www.cdpd.bg